1	DEPARTMENT FOR MEDICAID SERVICES THERAPY
2	TECHNICAL ADVISORY COMMITTEE MEETING
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9	Via Videoconference
10	May 3, 2022 Commencing at 8:33 a.m.
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24	Chana M. Chana DDD CDD
25	Shana W. Spencer, RPR, CRR Court Reporter
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1	APPEARANCES
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3	BOARD MEMBERS:
4	Beth Ennis, Chair
5	Linda Derossett (not present)
6	Kresta Wilson
7	Dale Lynn
8	Emily Sacca
9	Renea Sagaser
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1	DR. ENNIS: All right. I'm going
2	to give folks another minute or two.
3	(Discussion off the record.)
4	DR. ENNIS: So Renea should be on
5	shortly, so I'll hold off on the minutes
6	until we see if Renea or Dale or Linda are
7	able to join us, but if we can start going
8	through some of the old business.
9	Did we find out if the 92606 could be
10	added to the schedule for speech?
11	MS. GUICE: Did I see Kelly Kitchen
12	on this call?
13	MS. KITCHEN: Yeah. Sorry about
14	that. I believe we're still looking into
15	that. I have done some research and sent to
16	Eddie, I believe. So as soon as we get some
17	more information, we'll definitely get back
18	to you.
19	DR. ENNIS: That's fine. And
20	please let us know if there's anything that
21	we can send information-wise.
22	MS. KITCHEN: Yes. Thank you.
23	DR. ENNIS: Okay. I wanted to
24	MS. GUICE: Thank you.
25	DR. ENNIS: I'm sorry.
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1	MS. GUICE: I'm done. I was just
2	saying thanks to Kelly.
3	DR. ENNIS: Okay. Thanks, Lee.
4	It's the one I love not having to drive to
5	Frankfort. But I step on people on these
6	meetings all the time, so I apologize.
7	Following up on the WellCare speech eval
8	and treat on the same day. I know I got an
9	email saying that that is their policy. Is
10	there any potential to change that policy to
11	align it with OT and PT?
12	MR. MINGUS: This is Jay with
13	WellCare. I sent that over to our UM
14	supervisor for further review. I've not
15	heard back anything yet.
16	DR. ENNIS: Okay. So we will leave
17	those two things on for our next meeting.
18	And just as a follow-up to our question about
19	prior auth being required, UnitedHealthcare
20	does require prior auth for those first 20
21	visits. So we can add that to the yes prior
22	auth column from the last meeting.
23	Okay. So some new business. I'm sorry.
24	Was there a question? Hi, Renea. We have a
25	quorum. Yay.

1	So I'm going to bounce back up and ask
2	my TAC members if there are any changes to
3	the March minutes that were sent out probably
4	a week and a half after that meeting.
5	MS. BICKERS: And if you can turn
6	your camera on when you vote, I'd appreciate
7	it.
8	DR. ENNIS: Our cameras are all on,
9	so Kresta, Renea, Emily, and myself.
10	MS. BICKERS: Thank you, Beth.
11	DR. ENNIS: Yep. Absolutely. Any
12	changes to the March minutes?
13	(No response.)
14	DR. ENNIS: Okay. Then we will
15	approve those and have those posted.
16	All right. Back down to new business.
17	I'm actually going to add several things to
18	No. 1 because UHC sent some policies over
19	with some updates. And going through what's
20	a combined old policy/new policy, there's
21	several challenges that we're seeing.
22	The first one is the one listed here.
23	The peer to peer that United is requiring is
24	with the referring doc rather than the
25	therapist. So when the therapist is
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1	requesting additional visits, they're going
2	to a person who really doesn't know anything
3	about why.
4	And so we'd like to get either some more
5	information as to why that policy is that way
6	or potentially request that they change it to
7	a peer to peer with the therapist.
8	DR. CANTOR: Good morning. This is
9	Dr. Cantor with UnitedHealthcare. I
10	apologize
11	DR. ENNIS: Good morning,
12	Dr. Cantor.
13	DR. CANTOR: Morning. I apologize.
14	I'm on my phone, so it might look a little
15	wonky.
16	DR. ENNIS: It's all good.
17	DR. CANTOR: Okay. The in my
18	many years of doing utilization management,
19	not just with UnitedHealthcare but with other
20	competitors other health plans, sorry, the
21	peer-to-peer call has in my experience,
22	has always been with medical doctor M.D.
23	to M.D.
24	And that's for so as an obstetrician,
25	I would be talking to a neurosurgeon or vice
	6

1	versa. And the expectation is the physician,
2	the referring physician, understands well
3	enough of what is being requested that the
4	medical director from the health plan is able
5	to have a greater understanding of the
6	request at hand.
7	And I'm happy to take this back to our
8	leadership and talk to them about it further,
9	but I'm a little bit surprised. Having
10	worked at other health plans, that it's
11	always been even for therapies, it's
12	always been a doctor to a doctor.
13	DR. ENNIS: And I will suggest I
14	appreciate that, Dr. Cantor, but I will
15	suggest that that has changed over the last
16	five or six years. And many plans are doing
17	therapist-to-therapist peer review for
18	therapist requests.
19	DR. CANTOR: Okay.
20	DR. ENNIS: And in some cases,
21	they're even doing like peer. So if it's a
22	pediatric therapy request, it's with a
23	pediatric therapist.
24	DR. CANTOR: So that's currently
25	within the other MCOs, they are doing that?
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1	They're doing therapist to therapist here in
2	Kentucky?
3	DR. ENNIS: There are some. There
4	are also commercial providers that are doing
5	that.
6	DR. CANTOR: Okay.
7	DR. ENNIS: So we would request
8	that that be the case, especially because
9	outside of the Medicaid/Medicare world, we
10	have direct access. We don't have to have it
11	referred to us from a physician. So it's
12	usually our plan of care that we are
13	justifying and providing evidence for
14	additional visits on.
15	And for us to have to relay that to the
16	M.D. to then relay that to another MD, it
17	becomes this giant game of telephone
18	DR. CANTOR: Oh, sure. I get
19	DR. ENNIS: where things get
20	lost in the shuffle. So it would be more
21	efficient, and we believe more appropriate,
22	for those peers to peers to happen with
23	therapists.
24	DR. CANTOR: So just to be clear,
25	so DMS is asking us to do this, or is this
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1	the TAC that's asking us to do this?
2	DR. ENNIS: This is a TAC request.
3	I can't speak for DMS.
4	DR. CANTOR: Okay. All right. I
5	will take the request up further and work
6	with that. Thank you.
7	DR. ENNIS: And, Dr. Cantor, I'm
8	also going to just let you know that I think
9	this is going to come down from national as
10	well because this isn't just a Kentucky
11	policy with United.
12	And so our national folks from our
13	organizations are also trying to address this
14	at the top levels of UnitedHealthcare, so
15	this may not be the only time you hear about
16	it from the therapy groups.
17	MS. MARSHALL: And can I add
18	something? This is Pam Marshall, Dr. Cantor.
19	Another thing, I think, that impacts the
20	Kentucky members is the, you know I think
21	our pediatricians have high volumes of
22	children that they're serving, and that
23	factors into this.
24	It's very we hear from pediatricians
25	that, you know, it's very taxing on their
	9

1	time when they're managing primary care and
2	much higher-level things to try to stop and
3	have a peer to peer on a therapy when it's
4	you know, it shouldn't be that difficult for
5	access to care.
6	DR. CANTOR: I hear you. I truly
7	do understand the limitations that come and
8	then when you get out of your expertise and
9	the time management. I certainly do.
10	I appreciate that. I will take this
11	away, and I'll be working on it and hopefully
12	have something by the next TAC, if that
13	timeline works for you all.
14	DR. ENNIS: I appreciate any
15	feedback that we can get. Thank you so much.
16	And just to tag on before we get to the next
17	bullet point, because there's several things
18	in the UHC policy that we'd love some
19	clarification on.
20	One is when you look at the list of
21	allowables so what defines habilitative
22	services it looks like they just cut and
23	paste from the rehabilitative. And I will
24	say for me personally reading that, seeing
25	that habilitative services have to have a

1	disabling condition is a little distressing
2	to me.
3	And I don't know if that's just meaning
4	something that's causing a delay or something
5	that would be classified as a disability.
6	Because not all of our kids that need have
7	services have a specific what you would
8	consider disabling condition. Does that make
9	sense?
10	DR. CANTOR: Honestly, no. That's
11	starting to sound really out of my
12	wheelhouse.
13	DR. ENNIS: That's okay.
14	DR. CANTOR: So I'm not I was
15	going to ask for some more clarification on
16	the codes, the actual codes that are being
17	questioned or concerning in your mind. If
18	there's some way to maybe via email, if
19	you can help with that, that that would
20	help.
21	DR. ENNIS: Absolutely. Absolutely
22	I can do that. And then the other pieces
23	that are in there that we'd just like some
24	clarification on relate to that referring
25	physician relationship. We understand that

1	they want the plan of care signed by the M.D.
2	and that they want the progress note signed
3	by the M.D.
4	Is there a time frame in policy within
5	which that has to happen?
6	DR. CANTOR: I thought we were
7	giving 30 days.
8	DR. ENNIS: Is that what my
9	therapists are hearing?
10	MS. MARSHALL: I this is Pam
11	Marshall again. We have tried to look that
12	up in writing. It's nowhere that we can find
13	in writing, so clarification on that would be
14	helpful. Because, again, the pediatrician
15	offices are swamped and, to be frank, they're
16	pretty annoyed that they have to do that.
17	DR. CANTOR: Well, I thought we did
18	this last summer, and my so that's why my
19	memory is a little foggy but
20	DR. ENNIS: I think what we were
21	talking about last summer was date of service
22	billing and documentation.
23	DR. CANTOR: No. It was the first
24	eval could be done without a referring M.D.
25	and then that would give the there would

1	be no barriers, no hiccups to get the patient
2	to the therapist. That eval could be done.
3	Then the plan of care would be given to the
4	referring M.D. for the referring M.D. to be
5	able to sign off on, and I thought that was
6	30 days. I thought that's what we did last
7	summer, but I
8	DR. ENNIS: Well, and then in the
9	new policy that they just sent out, it says
10	that the M.D. or PA must have an office visit
11	prior to the referral, prior to the patient
12	being seen.
13	DR. CANTOR: Really?
14	DR. ENNIS: I'll forward you the
15	policy that was forwarded to me
16	DR. CANTOR: Okay. Thank you.
17	DR. ENNIS: just so that you
18	know what we were looking at to help with our
19	questions and concerns. I think a final one
20	in there that I'll just throw out, just
21	because we're, you know, throwing it all at
22	the wall right now, is that there's a
23	requirement for a start and stop time for
24	each CPT code which is phenomenally
25	burdensome.

1	DR. CANTOR: Really?
2	DR. ENNIS: Yes. It's listed in
3	the policy.
4	DR. CANTOR: Okay. Yeah. That
5	is there's some new information there for
6	me.
7	DR. ENNIS: So, Dr. Cantor, if you
8	wouldn't mind, could you put your email in
9	the chat box? And that way, I can forward
10	the policy to you that I received.
11	DR. CANTOR: Yes. Happy to.
12	DR. ENNIS: That would be
13	wonderful. Thank you.
14	DR. THERIOT: I know this is
15	burdensome for the therapists, but it's also
16	burdensome for the pediatricians.
17	DR. ENNIS: Absolutely.
18	DR. THERIOT: And pediatricians
19	sometimes this is going to sound
20	horrible refuse to sign off on the plan of
21	cares because they say I'm not a therapist.
22	How do I know? I don't know what these
23	things mean.
24	And so you either have people just
25	signing everything because you're supposed to
	14

1	and it goes off. Or they, you know, are
2	curmudgeons, and they don't want to sign
3	anything. And then the kid doesn't get care.
4	So I don't know I don't know I don't
5	know so
6	DR. ENNIS: Thank you, Dr. Theriot.
7	I appreciate that that's coming from you.
8	Because when it comes from us, it sounds like
9	griping, but it's the reality.
10	DR. THERIOT: And we got a lot
11	we have a lot of kids in our clinic that go
12	to therapies, and so it's a lot of things to
13	sign. And maybe the curmudgeons are just
14	tired at the end of the day. I don't know.
15	But the people that aren't curmudgeons end up
16	getting the things for the curmudgeons to
17	sign so
18	DR. CANTOR: Dr. Theriot, do you
19	what would be your best-case scenario for
20	I don't mean to put you on the spot for it,
21	but just as we're talking, do you think that
22	not having any oversight by the pediatrician
23	is without those signatures, that's really
24	what that means. Do you think that that's
25	the best-case scenario?

1	DR. THERIOT: I do. Because the
2	pediatricians aren't trained to I mean,
3	they hopefully will pick up a delay, but
4	they're not trained in, you know, speech
5	pathology or physical therapy or anything.
6	So they just want they know the kid is
7	delayed, and they want him to get services.
8	And they want to make sure they're getting
9	services, but signing off a plan of care,
10	they don't
11	DR. CANTOR: Yeah.
12	DR. ENNIS: And I will say,
13	Dr. Cantor, just to jump in, it doesn't mean
14	that they wouldn't get follow-up reports. I
15	know with every child I see, any progress
16	note, reassessment goes to the referring
17	pediatrician as long as the family has signed
18	off on that.
19	So it's not like they wouldn't get
20	updates on what's going on, you know, for
21	their purposes and to integrate into their
22	records. But it's it's a huge burden for
23	everybody to have to do this constant back
24	and forth.
25	DR. CANTOR: Sure. Sure. I get
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1	that, so taking that away as well. Thank
2	you.
3	MS. SACCA: Beth, this is Emily.
4	We also need to just remind everyone this is
5	also happening in the adult population as
6	well. And so from a standpoint of even our
7	orthopedic surgeons who will come and say:
8	Why am I signing off on a plan of care? I
9	sent them to you because you guys are the
10	experts in mobility and function.
11	So we want to make sure that we are
12	progressing them according to what you are
13	you know, they are very in line with what we
14	do from an orthopedic perspective, but they
15	know the value of our services. So it's
16	happening kind of in in all realms.
17	DR. ENNIS: It is a lifespan issue.
18	Absolutely. Thank you, Emily.
19	Okay. So the other item that is under
20	new business is kind of a question for the
21	Cabinet. You know, we get NCCI edits almost
22	constantly. I don't know what the rhyme or
23	reason is for when they make these edit
24	changes. They say quarterly. It seems like
25	it's more than quarterly to me.

1 And practices are doing the best they 2 can with all of their billers to keep up with 3 those edits, but they don't always get loaded 4 into the MCO systems or into the Medicaid 5 system quickly enough to accept those changes 6 when they're billed. And then providers are 7 having to re-bill because they're getting 8 claims denied. 9 Is there any timeline for this? 10 there any changes need to be put into the 11 system within this amount of time kind of 12 situation so that practices can know, okay, 13 maybe I don't even try to bill these edits 14 until we know they're in the system? I mean, 15 I don't know the best way to handle this. 16 MS. MARSHALL: Beth, it's Pam 17 Marshall. I just wanted to add something to 18 you to give perspective, is all of the EMR 19 systems that therapists use, most of them 20 have automatic updates according to CMS. 21 So, like, for example, when the NCCI 22 edits come out April 1st, they're 23 automatically applying those edits to the 24 So then we -- our claims are going claims. 25 out correctly according to CMS. However, we

1	get them all back unpaid because, like Beth
2	said, they're not updating their systems.
3	And then our fear is we go back and
4	you know, they're telling us we can't process
5	it like that. It has to have a 59 on it or
6	whatever. If we go back and make that
7	correction, it's technically out of
8	compliance, and we won't know when they're
9	editing, when they're updating their system
10	to apply the new edits.
11	So then we're going to have another
12	round of unprocessed claims that have to be
13	corrected. So there has to be some kind of
14	clear understanding so we understand when are
15	they required to make that update.
16	DR. ENNIS: Any thoughts from the
17	Cabinet? I know it's a loaded question to
18	throw at you at 8:30 in the morning but
19	MS. GUICE: This is Lee Guice. I'm
20	not entirely sure I'm not entirely sure
21	what the requirements are for loading NCII
22	edits NCCI. Sorry. There's the loaded
23	part. I'm not entirely sure what the
24	requirements are for loading.
25	I know that we get the updates, and
	10

1	they're loaded for us quarterly. I don't
2	know if anybody is having any problems with
3	their fee-for-service NCCI edits. But we'll
4	have to do a little bit of research to find
5	out about requirements; okay?
6	DR. ENNIS: I appreciate that.
7	MS. GUICE: And I would ask the
8	other MCOs to perhaps be ready to talk
9	about find out and talk about when what
10	their process is for loading these edits.
11	And so maybe if we just everybody knows
12	what the process is, then we can figure out
13	some way to abide correctly by it.
14	DR. ENNIS: Sounds great. Thank
15	you.
16	Okay. I'm going to throw it out there
17	now for any other concerns from my TAC
18	members.
19	MS. SACCA: Beth, it's Emily. I
20	had I feel like I'm picking on UHC today,
21	but I promise I'm not. We actually had a
22	member reach out saying that they had an
23	interface issue with a prior auth, and they
24	went to do an old-school fax for
25	authorization and was told, due to their reps
	20

1 predominantly working from home now, they are 2 no longer accepting faxes for authorization. 3 So the question became: When interfaces are down, how do they handle those? And the 4 5 response was wait for a rep that could take up to 48 hours so -- to call. So if they do 6 7 a prior authorization on a Thursday, it may 8 not be back from a business perspective till 9 Monday and then you're trying to determine 10 whether or not you need to delay care for the 11 patient. 12 So just trying to get an idea of that time frame or interface issues and faxes 13 14 being a -- you know, a possibility, even 15 electronic fax support versus old-school 16 system -- centralized system faxing. 17 that was something that was brought up to me 18 here this past week. 19 DR. ENNIS: And I know that that is 20 a national issue as well. I will say for 21 UnitedHealthcare's benefit, it's not just a 22 UnitedHealthcare issue. A lot of the payers 23 are eliminating that paper fax piece, but I 24 would like to see a backup of some kind. 25 Dr. Cantor, I saw you un-muted.

1	DR. CANTOR: Yes. Yes. It would
2	be helpful if I could get some details around
3	that because that really helps me push the
4	thinking on that, to know the scenario, what
5	happened.
6	MS. SACCA: I'm happy to give a
7	they've got a call reference number and
8	everything else, so I'll send that your
9	direction.
10	DR. CANTOR: Fabulous. Thank you.
11	MS. SACCA: No problem.
12	DR. ENNIS: Other issues from the
13	TAC?
14	MS. MARSHALL: Beth, it's Pam
15	Marshall again. I just I have one to
16	bring up to see how we're going to approach
17	this. Is there anybody from Anthem or Blue
18	Cross Blue Shield on?
19	DR. ENNIS: I've lost track of my
20	list.
21	MS. OWENS: Hi. This is Holly with
22	Anthem.
23	DR. ENNIS: Great, Holly. Welcome.
24	MS. MARSHALL: Hi, Holly.
25	MS. OWENS: Hello.
	22

1 MS. MARSHALL: Hi. I just want to 2 bring up something that's been recently 3 happening. And so far, we're seeing it on the commercial side, not Medicaid yet, but I 4 don't -- I don't know if that's coming. I 5 don't know what the plan is. 6 7 But the -- what we're seeing is a random 8 application of all the F series ICD-10 codes. 9 So anything -- you know, F80, F80.2, you 10 know, whatever we use in the F series which 11 tends to be all developmental. That's 12 anything a speech language pathologist would 13 be treating such as receptive language, 14 phonological disorder, anything in a 15 developmental -- when there's an undiagnosed 16 young child, that would fall likely in an F series code. 17 18 And it appears that one of your lawyers 19 has found a loophole with CMS, and the F series are classified as mental health codes. 20 21 And they're then saying, well, we have to 22 apply the claims to mental health benefits 23 even though an SLP or an OT or a PT is not a 24 mental health provider. And then you're

applying the entire claim to the deductible

1	according to the mental health benefit.
2	So I think it would be wise for the
3	therapy TAC to discuss and we have brought
4	it up the chain to our national organization
5	to address it there. Because it does feel
6	like an unfair application of benefits.
7	DR. ENNIS: And I don't think we've
8	seen it on the Medicaid side, Pam.
9	MS. GUICE: And I don't think that
10	you will because we don't have deductibles on
11	the Medicaid side of things.
12	DR. ENNIS: I think the bigger
13	concern, Lee, would be: Would it come out of
14	the mental health visit benefit versus the
15	therapy visit benefit if that was applied?
16	And my understanding is that this all started
17	with a lot of the parity laws that happened
18	related to mental health, which is a great
19	thing. I'm all for it. But it's added some
20	confusion.
21	So I think, Pam, it's on the radar.
22	We'll keep an eye if we see it in the
23	Medicaid side. We can push from here. But I
24	think it is on the radar nationally. Because
25	I've heard it on our national payer meetings.

1	So I know at least PT and OT are addressing
2	it from that perspective. Renea, I haven't
3	heard from ASHA.
4	MS. SAGASER: I actually haven't
5	heard either, so I'll check in with them this
6	week.
7	DR. ENNIS: Okay. But I think, you
8	know, when you look at the coding manual,
9	it's mental, behavioral, and
10	neurodevelopmental, is the heading for those
11	F01 to F99 codes. So I think, you know, the
12	neurodevelopmental piece is separate from the
13	mental piece, so I think there's wiggle room
14	there to have them figure it out.
15	MS. OWENS: Yeah. And, again, this
16	is Holly with Anthem. And I'm not aware of
17	that happening at all for the Medicaid side.
18	You can certainly I'm going to send an
19	email to our regulatory team to look into it,
20	too. But I also work with the utilization
21	management team, and I am not aware of that
22	happening for Medicaid.
23	DR. ENNIS: Perfect. And we also
24	appreciate that you're not making us use AIM,
25	extremely appreciative. I will send flowers.

1	Any other concerns from TAC members,
2	Kresta? Renea?
3	(No response.)
4	DR. ENNIS: Okay. Anything else
5	from community members?
6	(No response.)
7	DR. ENNIS: And fair is fair.
8	Anything from MCOs?
9	DR. JAMES: Yes. This is Dr. Tom
10	James with Passport.
11	DR. ENNIS: Hi, Dr. James. How are
12	you?
13	DR. JAMES: Okay. After last
14	month's meeting, I sent in a sample of a form
15	for being able to have a consistent process
16	for reporting patients' progress and what the
17	goals are. I don't know whether anybody else
18	has received that or what where the status
19	is. But having something where you're not
20	having to send in 80, 90 pages of therapy
21	notes and can have a way that crystallizes
22	what the goals of treatment are with how
23	to
24	DR. ENNIS: That would be
25	wonderful. I have not received it. Do you
	26

1	know where it was sent?
2	DR. JAMES: It was sent let me
3	see. Last month, there was one individual
4	who asked for it and then it was also sent to
5	Angie Parker. But if there's somebody else
6	that we need to get it sent to, then
7	that's why I asked the question because I
8	know that sometimes pieces of paper do get
9	lost.
10	DR. ENNIS: Absolutely. I am going
11	to put my email in the chat.
12	MS. BICKERS: If you want to email
13	it to me, I can send it out to the group as a
14	whole if you'd like.
15	DR. ENNIS: That would be great.
16	DR. JAMES: Okay.
17	MS. BICKERS: And I will drop my
18	email in the chat box as well.
19	MS. SAGASER: So to clarify a
20	question, because a lot of us do a lot of
21	Passport. Is this a new form that we're
22	going to have to do on top of our progress
23	notes, re-evals, daily notes? Like, are you
24	asking us to type up
25	DR. JAMES: No. I'm asking it's
	27

1	more a case of being able to reduce some of
2	the paperwork
3	MS. SAGASER: Okay.
4	DR. JAMES: that comes through
5	by having a simple form that can say, look,
6	we're making progress here. This is a child.
7	This is an adult who has specific needs.
8	Here's our goals. Here's how we're
9	progressing towards those.
10	None of us want to pay for futile care,
11	and there's times when maintenance care is
12	absolutely appropriate. But there's limited
13	resources that you all have, and there's a
14	lot of people in Kentucky who need your
15	support. So trying to have a form that will
16	help all of us make things simpler is what
17	the goal is.
18	MS. SAGASER: This is
19	MR. JAMES: We've had it on our Web
20	page for a year, but nobody finds things on
21	Web pages.
22	MS. PARKER: This is Angie with
23	DMS. Just to clarify, the document that
24	Passport wants to use would have to be
25	submitted via a certain way to DMS for review
	28

1	and approval. So I don't know whether or not
2	that's happened.
3	DR. JAMES: It happened last year,
4	Angie.
5	MS. PARKER: It's been reviewed and
6	approved by DMS?
7	DR. JAMES: Yes. I shall verify
8	it, but that's what I was told by Ann.
9	MS. PARKER: Okay. So the MCOs
10	should be able to if it's been approved,
11	the MCOs should be able to distribute that to
12	your providers. But you can certainly send
13	it to Erin as well, and she can get it out to
14	the TAC. But we have to make sure that there
15	has been DMS approval on the form.
16	DR. JAMES: Yep. And I shall
17	double-check on that because rather than
18	just relying on what I was told.
19	MS. PARKER: Okay. Thanks.
20	DR. JAMES: I've learned from you.
21	MS. SAGASER: Yeah. So just to
22	clarify because a lot of use EMRs. Is
23	this something that we'll be able like,
24	will we have to build this form in our EMRs
25	to send out, or is this something where we're
	29

1	getting it out of our EMRs and typing out and
2	then sending back? Just because I haven't
3	seen
4	DR. JAMES: Think in terms of a
5	very simple summary.
6	DR. ENNIS: So would this,
7	Dr. James, be in the portal for the request
8	for additional visits?
9	DR. JAMES: Yeah.
10	DR. ENNIS: Okay. We are happy to
11	take a look at it, and we appreciate that.
12	Thank you.
13	DR. JAMES: And you may make
14	suggestions that we then may take back
15	through getting DMS approval but something
16	that we can make collectively
17	DR. ENNIS: Absolutely.
18	DR. JAMES: a simple way to
19	report and a simple way to get a more
20	timely way to get responses back.
21	DR. ENNIS: We appreciate that.
22	MS. MARSHALL: Hey, Beth. It's Pam
23	Marshall. I just want to comment. Like
24	Renea said, you know, most of us have EMR
25	systems. And to make it less of an
	30

1 administrative burden, we definitely need 2 things that pull directly from documentation. 3 So, like, you know, a therapist, just like a doctor, doesn't have time to repeat 4 information on a different form neither do 5 our therapy staff have that kind of time to 6 7 do that; that if, whatever form it is, that 8 an administrator has to pull that information 9 from their documentation. 10 Like, we find it easier just to send the 11 documentation than to have to fill out or 12 create another document because it's outside of the normal flow of documentation. 13 14 that's just my recommendation. 15 DR. ENNIS: Absolutely. And we'll 16 take a look at it, Pam. I think one of the 17 things that we've run into is that when we 18 are sending our documentation in, we know 19 where everything is. Very few other people And so that tends to slow down the 20 21 system, require these peer to peers, all of 22 those kinds of things. 23 So if we can find a way to make 24 something, you know, within that same portal 25 that you have to go into to put that

1	information in that gives them the high
2	points, then I think it will be less work for
3	everybody in the long term, and that's why
4	we'll take a look at it and see.
5	DR. JAMES: That's the goal. Thank
6	you.
7	DR. ENNIS: Absolutely. Thank you,
8	Dr. James. Anything else from MCOs?
9	(No response.)
10	DR. ENNIS: Okay. I will be
11	attending the MAC meeting at the end of the
12	month. I'm sorry. Was there someone?
13	MS. BICKERS: Beth, I have an item
14	really quick if you don't mind.
15	DR. ENNIS: Please. Go ahead.
16	Yes.
17	MS. BICKERS: Your next meeting is
18	July 12th.
19	DR. ENNIS: Yes.
20	MS. BICKERS: So we have gotten our
21	equipment. I've learned how to use it. So I
22	didn't know if you guys wanted to vote today
23	on returning in person, but we will also
24	still be offering the Zoom link. I know some
25	people travel and don't want to do that.
	32

So the one thing I have discovered about the equipment is the way that it focuses.

We're going to have most people at one end of the table. So your TAC is a little bit smaller with six members, so it would be a little bit easier versus some of the ones that have 12 members.

So we may have to -- you know, if we find that we have too many people to cram on camera, we may have to do some resituating and have some people log on virtually. But we wanted to go ahead and start offering the option to come back in person as the TACs prefer.

DR. ENNIS: And, Erin, I'll give you some history. I think -- oh, gosh. When did we start this TAC? 2014? 2013? And we have -- because I'm a tech geek and a little obnoxious, we have always had a virtual option as a component of our meetings. It was just, because of the regulations, I would drive to Frankfort to be present, and everybody else would remote in because we're all over the state. And DMS is all over the place, and the MCOs are all over the place.

1	And so honestly, when the pandemic forced
2	this, I personally was thrilled because I
3	didn't have to drive to Frankfort.
4	I am going to throw out there that July
5	will be my last meeting, and so APTA Kentucky
6	will be working to send another name in. I
7	am pursuing other opportunities. I'll go
8	that way for now.
9	But I will I will be stepping down
10	both from the chair role and from the TAC
11	after the July meeting. So we'll we'll
12	have to get a new chair voted in at that
13	point, but I'll throw it out now.
14	What do you guys think as far as
15	in person versus staying virtual?
16	Thank you, Dr. Theriot. I appreciate
17	the sad face.
18	MS. WILSON: I vote virtual.
19	MS. SAGASER: I can do either. I'm
20	pretty close to Frankfort.
21	MS. SACCA: I can do either.
22	MS. SAGASER: I like the option of
23	staying virtual if I'm traveling, though, or
24	in another area, so it is nice to have that
25	option.

1	DR. ENNIS: I think as long as the
2	regs will allow us, I think we would love to
3	stay virtual. I know Linda is in Pikeville,
4	and Dale is in Owensboro, and the rest of us
5	are scattered around the middle of the state.
6	And I don't know who my replacement will be
7	and where they will be from.
8	MS. BICKERS: As far as I know,
9	remaining virtual is still an option.
10	DR. ENNIS: Okay.
11	MS. BICKERS: So until I hear
12	otherwise, we can continue with virtual
13	meetings and then if, at some point
14	DR. ENNIS: It's not that we don't
15	want to see you, Erin.
16	MS. BICKERS: everybody has to
17	come back no one wants to sit with me in a
18	room. I see.
19	DR. ENNIS: No. There are things I
20	miss about driving to Frankfort, but 64 in
21	the morning is not one of them.
22	MS. BICKERS: I could only imagine.
23	So virtual is fine with me. I will make note
24	if that's okay with you guys, and we will
25	just keep on rolling that way until we're
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1	told we can't do that anymore.
2	DR. ENNIS: Sounds good. Am I
3	correct that we have no items to push over
4	to
5	MR. LYNN: Hey, Beth. I'm on now.
6	DR. ENNIS: Oh, hey, Dale.
7	MR. LYNN: I apologize.
8	DR. ENNIS: Welcome to the end of
9	the meeting.
10	MR. LYNN: I actually overslept.
11	DR. ENNIS: It's okay. I heard you
12	were partying at a conference recently.
13	MR. LYNN: Yes.
14	DR. ENNIS: So we basically just
15	decided we're going to try and stay virtual
16	as long as we can.
17	MR. LYNN: Okay.
18	DR. ENNIS: Are you in agreement
19	with that?
20	MR. LYNN: Either way is fine with
21	me.
22	DR. ENNIS: Okay. And am I correct
23	in assuming we don't have anything to push
24	I'll report to the MAC about our meeting, but
25	I don't think we have any items to push to
	36

1	the MAC right now.
2	MR. LYNN: Nothing that I know of.
3	DR. ENNIS: Okay. Then we will
4	rejourn (phonetic) here back that's the
5	wrong word, but I haven't finished my coffee.
6	We'll meet up here again on the 12th of July
7	and go from there. We appreciate everyone's
8	time this morning. Thank you so much. Thank
9	you, Erin.
10	MS. BICKERS: Take care, everybody.
11	Have a great day.
12	MS. GUICE: Have a good day,
13	everyone.
14	(Meeting adjourned at 9:10 a.m.)
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1	* * * * * * * * *
2	CERTIFICATE
3	
4	I, SHANA SPENCER, Certified
5	Realtime Reporter and Registered Professional
6	Reporter, do hereby certify that the foregoing
7	typewritten pages are a true and accurate transcript
8	of the proceedings to the best of my ability.
9	
10	I further certify that I am not employed
11	by, related to, nor of counsel for any of the parties
12	herein, nor otherwise interested in the outcome of
13	this action.
14	
15	Dated this 5th day of May, 2022.
16	
17	/s/ Shana W. Spencer
18	Shana Spencer, RPR, CRR
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